

Management, Billing and Routing Solutions for Call Shops & Cybercafes

CL10 Millenium CL10 Alfa

CL10 Millenium is an integrated management, billing and routing system for call shops which allows close control to be maintained over booth activity at all times. The system is made up of a software package running under Windows, one or more multiplexors and the display units which are located in each booth. CL10 Millenium allows:

- ⇒ Real time monitoring of up to 20 voice or fax booths.
- ⇒ Real time monitoring of up to 20 Internet stations and invoicing of Internet sessions.
- ⇒ Manual or automatic call invoicing.
- ⇒ Call routing through preferred carrier. The software allows different carriers to be used according to the booth, the number dialed and the time interval. Up to 100 carriers, and an unlimited number of destinations may be programmed. Tariffs may be updated by e-mail.
- ⇒ Invoicing of non-call related products sold in the call shop, and basic stock management.
- ⇒ Comprehensive analysis of call shop activity thanks to a wide range of available reports: Users, Staff Shifts, Cash Closures, Cancelled Calls, Production, Invoicing Summary, Register of Transactions, Common Destinations, Products, Disconnection Periods.
- ⇒ A variety of call start detection methods: Line reversal, DTMF tone, Duration, Push to talk button, Voice, Voice+button, Meter pulses 12/16khz, First meter pulse.



CL10 Alfa is a call shop management and billing system to be used with a single carrier. It is in effect a limited feature version of CL10 Millenium, in which all calls are made through the same carrier, call start detection methods are limited to 6 (voice is not available), and the booth unit display is a smaller format without backlight.



CL10 Remote Management is a centralized management system specifically designed both for companies managing several CL10 call shops on a remote basis and for telephone service providers supplying various CL10 call shops.

The following operations may be undertaken on a remote basis for each individual call shop:

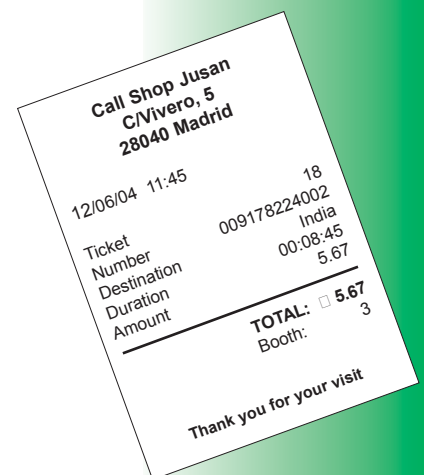
- ⇒ Credit setting and System blocking.
- ⇒ Data collection (calls made, booth line disconnection, system restart).
- ⇒ Updating of tariff and routing tables either totally or partially.
- ⇒ Restriction or removal of local access to tariff tables.

REQUIREMENTS

- ① CL10 Server PC: Pentium III or higher running Windows 98, 2000 or XP with min. 128Mb RAM.
- ① Cybercafés: CL10 Server PC running Windows 2000 or XP. Internet Stations running Windows XP.
- ① CL10 Remote Management system requires that a CL10 Data Capture Unit + Modem is installed in each call shop.

TECHNICAL SPECIFICATIONS

- ① Capacity: Up to 20 voice or fax booths and 20 Internet stations per call shop. 8 booths per multiplexor.
- ① Size (booth unit): 152mm x 102mm x 50mm
- ① Costing: By meter pulses or duration / destination according to call type and carrier*. Multi-carrier routing operation*.
- ① Connections: RJ11 (booth to telephone), RJ45 (booth to multiplexor), RS232 (multiplexor to PC). *CL10 Millenium only



CL10 SYSTEMS

...advanced telephony applications